

AUSTRALIAN LOCAL GOVERNMENT WOMEN'S ASSOCIATION

#ALGWA2016

Disruption, Agility and Resilience

*Inspiring Women's Leadership
in Local Government*



QUEENSLAND STATE CONFERENCE

BRISBANE | 28-29 JULY 2016

Hosted by Brisbane City Council
Level 16, Brisbane Square, 266 George Street, Brisbane

HOSTED BY



**AUSTRALIAN LOCAL
GOVERNMENT WOMEN'S
ASSOCIATION**
QUEENSLAND BRANCH

DAY 1: THURSDAY 28 JULY

7.45am – 8.30am	Registration and Coffee
8.30am – 8.45am	CIVIC WELCOME The Right Honourable, the Lord Mayor of Brisbane, Councillor Graham Quirk
8.45am – 9.15am	CONFERENCE OPENING Rebecca Hersant, Queensland State President, ALGWA Councillor Coral Ross, National President, ALGWA and Councillor, City of Boroodara (Victoria)
9.15am – 10.00am	AUTHENTICITY IN PRACTICE Leadership lessons for the disrupted, agile and resilient Keynote Speaker: Jeanette Young Queensland Chief Medical Officer, Department of Health
10.00am – 10.15am	Networking / Morning Tea
10.15am – 11.00am	RESILIENCE Taking control of your own success Keynote Speaker: Louise Dudley Chief Executive Officer, Queensland Urban Utilities
11.00am – 12.00pm	CHAMPIONING CHANGE A male perspective Q&A Panel Session Facilitated by Sharan Harvey, Brisbane City Council • Councillor Paul Bell, Central Highlands Council • Brett de Chastel, Chief Executive Officer, Noosa Shire Council • Alex Haslam, Professor of Psychology, University of Queensland • John Oberhardt, A/Chief Executive Officer, Logan City Council • Matthew Magin, Chief Executive Officer, Burdekin Shire Council
12.00pm – 1.00pm	Networking Lunch
12.45pm – 1.30pm	BUSINESS AGILITY Rapid response to change without losing momentum or vision Keynote Speaker: Karen Williams Mayor, Redland City Council
1.30pm – 2.30pm	NEW FRONTIERS AND THE FUTURE OF JOBS Leading and managing change and disruption Q&A Panel Session Facilitated by Rona McLean, Brisbane City Council • Jane Donnelly, Regional Sales Director and Head of Telstra Country Wide • Megan Houghton, Director General, Department of Tourism, Major Events, Small Business and the Commonwealth Games • Margaret Allison, Former DG Communities, Child Safety and Disability Services
2.30pm – 3.15pm	LEADERSHIP Exploring the myths and the facts of why so few women make it to the top job in Australian companies Keynote Speaker: Terrence Fitzsimmons Lecturer in Leadership, University of Queensland
3.15pm – 3.30pm	Networking / Afternoon Tea
3.30pm – 4.15pm	HOW DO CORPORATE ENTITIES RETAIN INTERNAL STAKEHOLDERS Keynote Speaker: Nicole Revell Manager Workforce Analytics, Suncorp Group

PROGRAM

DAY 1

CONFERENCE DINNER: THURSDAY 28 JULY

7.00pm – 10.00pm

CONFERENCE DINNER
City Hall (Brisbane Room)
King George Square

MC: Duncan Armstrong
Guest Speaker: Jennifer Howard
Assistant Minister, Local Government

DAY 2

DAY 2: FRIDAY 29 JULY

8.30am – 8.45am
WELCOME BACK
Rebecca Hersant, Queensland State President, ALGWA

8.45am – 9.30am
UNCONSCIOUS BIAS
Within the workplace and during the recruitment process
Keynote Speaker: Shannon Roberts
Associate Director, Hudson Recruitment

9.30am – 9.45am
Networking / Morning Tea

9.45am – 12.00pm
CONCURRENT WORKSHOPS Round One

12.00pm – 12.45pm
Networking Lunch

12.45pm – 3.00pm
CONCURRENT WORKSHOPS Round Two

3.00pm – 3.15pm
CONFERENCE CLOSE
Rebecca Hersant,
Queensland State President, ALGWA

3.15pm – 4.30pm
ANNUAL GENERAL MEETING
for the Queensland Chapter

CHARITY

SUITED TO SUCCESS INC.

Suited to Success Inc. is our chosen charity for this year's conference.

This amazing group helps men and women secure employment and achieve financial security. Why not make a difference to someone by donating your pre-loved business attire? Bring it along to the conference where donation bins will be set aside. Brisbane City Council will ensure that your valuable donations are delivered promptly. For more information check out their website at

www.suitedtosuccess.org

Suited to Success
Working Together to Provide Individuals in Need with Personalised Support to Secure Long Lasting Employment

WORKSHOPS OVERVIEW

CONCURRENT WORKSHOP A

9.45am – 12.00pm and 12.45pm – 3.00pm

“It’s Not You, It’s Me” – A Guide to Communication Styles

Presenter: Stewart Gillies, Red Sky

Leadership and Communication Consultant – emotional intelligence, communication skills and influence.

Workshop Overview

Ever wonder why some people are easier to work with than others? How you click with some clients, but others are just hard work? Well, in most cases it's usually just a difference in communication styles. In this fun, fast-moving and interactive session, we explore the four primary communication styles. You'll find out which one you are and you'll start to learn what it takes to build relationships with a wide range of personalities. Strap yourselves in. Who knows where you're going to land?

Session Outcomes

- Find out what communication style you have and why it's relevant in your day-to-day life.
- Learn about communication styles and how you can go about building relationships with a wide range of people.
- Learn about your inherent strengths and gaps and how you can get better results through collaboration.
- Understand where conflict can often arise and how best to manage yourself in stressful situations.

CONCURRENT WORKSHOP B

9.45am – 12.00pm and 12.45pm – 3.00pm

Reputation is Everything and Everywhere

Presenter: Natalie Kent BBus MBA ALGFP CDec Cert IV TAE Cert IV WHS

Natalie is an accredited trainer/assessor, course designer and consultant with extensive experience in local government.

Workshop Overview

The definition of reputation is the belief or opinion held by someone about you. Your reputation is determined in another's mind and reflects the decisions they make on your credibility, integrity and ethics.

Good reputations are hard fought and easily lost. A poor reputation is an easy label and very difficult to cast off.

This workshop focuses on the way people make decisions about your reputation, where they get the information to make those decisions and how to avoid pitfalls in the political game that may sway judgment on your reputation.

KEY PRESENTERS



LOUISE DUDLEY

Louise Dudley Chief Executive Officer, Queensland Urban Utilities

Louise was appointed Chief Executive Officer of Queensland Urban Utilities on 1 July 2012, having been part of the organisation since it was

formed on 1 July 2010. Louise has held senior positions in a number of public and private sector organisations and is currently Board Chair of Horizon Foundation Inc, Chair of the Water Services Association of Australia Board, a member of Chief Executive Women, a WaterAid ambassador, and an alumni ambassador for the University of Queensland's School of Business, Economics and Law and a Graduate Member of the Australian Institute of Company Directors.



NICOLE REVELL

Nicole Revell Manager Workforce Analytics - Suncorp Group

Nicole is a results-focused leader with more than 15 years' experience in business intelligence and transformation in public and private sectors.

She has a unique combination of commercial business, technical capabilities and finance understanding. Nicole joined Suncorp Group late 2013 and is currently leading the Workforce Analytics team in the Chief Data Office. As a passionate proponent of the benefits analytics can deliver, Nicole is identifying opportunities to raise the potential of Suncorp's workforce, allowing the Group to navigate future opportunities.



KAREN WILLIAMS

Mayor Karen Williams Mayor of Redland City Council

Second term Mayor Karen Williams is passionate about promoting the Redlands as the best place to live, work,

learn, play and to invest. She is determined to build a new economy based on innovation and to turn the challenges facing all local governments into opportunities for growth, job creation and economic development in the Redlands. Karen is a former small-business owner and member of the Australian Institute of Company Directors with a background in the domestic and foreign exchange markets.



DR JEANETTE YOUNG

Dr Jeanette Young Queensland Chief Health Officer

Dr Young has been the Queensland Chief Health Officer since 2005. Previously she worked in a range of positions in Queensland and Sydney.

She has specialist qualifications as a Fellow of the Royal Australasian College of Medical Administrators and as a Fellow by Distinction of the Faculty of Public Health of the Royal College of Physicians of the United Kingdom. She is an Adjunct Professor in the Centre for Environment and Population Health at Griffith University and in the School of Public Health and Social Work at QUT. Dr Young is a member of numerous committees and Boards.



SHANNON ROBERTS

Shannon Roberts Associate Director at Hudson Talent Management

Shannon currently leads the Hudson - Talent Management team in Queensland to assist organisations to achieve

great performance through great people. A results driven leader, Shannon brings an energetic and innovative style to establishing strong client partnerships and delivering exceptional solutions to individuals and organisations. A registered Organisational Psychologist, Shannon possesses subject matter expertise in the areas of resilience, safety, leadership and innovation, and was recognised for her management achievements as a finalist in the Brisbane Young Manager of the Year awards (AIM) in 2012 and named on the inaugural '30 Under 30' list of young management talent across QLD and NT in 2013.



TERRENCE FITZSIMMONS

Dr Terrence Fitzsimmons

Lecturer in Leadership,
University of Queensland
Terry is currently a lecturer in leadership with the University of Queensland Business School researching

gender inequality in executive and board roles in Australia. He completed his PhD Thesis in 2011 titled 'Navigating CEO appointments: Do Australia's top male and female CEOs differ in how they made it to the top?' and recently completed an examination of gender inequality in Western Australia for the Committee for Perth, culminating in the 'Filling the Pool' report. Terry is also a management consultant and public speaker in the areas of leadership, strategy, gender diversity and management. He consults to the Education Departments of Queensland, NSW & Victoria in the delivery of the National History Curriculum and is currently President of the Queensland Living History Federation representing over 1200 members and 60 Associations. He has formerly sat upon listed public company boards in Australia and overseas.

REGISTRATION

EARLY BIRD REGISTRATIONS ARE NOW OPEN

<http://www.algwaqld.asn.au/events/conferences.php>

If you are unable to access the ALGWA website, please contact Jo Gibney or Karen Murray.

ACCOMMODATION OPTIONS

Brisbane offers over 230 hotels and 12,000 accommodation rooms. A variety of accommodation options are located within a short walking distance of Brisbane City Hall including the Pullman & Mercure King George Square, Hilton Brisbane, Sofitel Brisbane Central, NEXT Hotel, and the Ibis Brisbane. Refer to ALGWA website.

ENQUIRIES

Jo Gibney: jo.gibney@brisbane.qld.gov.au | 07 3403 4309
Karen Murray: karenmurray@logan.qld.gov.au | 0438 045 537

BOOK NOW!



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FOR MORE INFORMATION
www.algwaqld.asn.au